

<b>Certification Exam for Structural Integration<sup>SM</sup> Study Guide</b>  <b>Client Relations</b> is 10% of exam content	<b>Client Relations Section:</b>  ♦ <i>Knowledge base and self assessment *guide</i>  ♦ <i>Sample Question</i>  ♦ <i>Literature Recommendations</i>
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\*Use the self assessment\* guide to determine your knowledge, strengths and weaknesses at the end of each skill description and sample question to know how much study you need. Refer to the book and article suggestions for resources (Comprehensive resources and category specific Literature Recommendations) and also to the resources from your own training in this category. Study more for the sections that you rate more challenging.

<b>Certification Exam for Structural Integration</b>	<b>Client Relations Study Guide</b>  <b>Knowledge base and self assessment* guide</b>
<b>Client Relations</b> <i>Skill Description</i> <i>1 of 1 skill</i>  Creating a safe and respectful relationship through which effective Structural Integration can occur.	<ul style="list-style-type: none"> <li>• Techniques for establishing rapport (e.g., attentive listening, compassionate contact, receptivity/ leadership)</li> <li>• Dynamics of the client/practitioner relationship (e.g., transference, projection, power differential, boundaries)</li> <li>• Techniques for addressing concerns about the process</li> <li>• Indications of autonomic activation</li> </ul>
self assessment:	<i>Well Understood 1 2 3 4 5 Challenging</i>

Certification Exam for Structural Integration	Client Relations Study Guide  Sample Question
<b>Client Relations</b> Sample Question	<p>While a client is relating their history you remember a trauma from your past and become distracted. The best way to respond to this situation is to:</p> <ul style="list-style-type: none"> <li>a. bring yourself to the present moment and continue to listen.</li> <li>b. relate your story and tell how you overcame it.</li> <li>c. excuse yourself from the room until you can be more present.</li> <li>d. ask your client to be silent until you clear your mind.</li> </ul> <p><i>The best approach is the one in which the practitioner stays in a therapeutic role and facilitates the client's process, therefore (a) is the best answer.</i></p>
self assessment:	<i>Well Understood 1 2 3 4 5 Challenging</i>

Certification Exam for Structural Integration	Client Relations Study Guide  Literature Recommendations
<b>Client Relations</b> <b>Resources for Study</b>  <i>Book Suggestions</i>	<p>Levine, Peter. (1997). <i>Waking the Tiger</i>.</p> <p>Benjamin, Ben, Sohnen-Moe, Cherie. (2003). <i>The Ethics of Touch</i>.</p> <p>McIntosh, Nina. (2005) <i>The Educated Heart</i>.</p>
<i>Article Suggestions</i> from the IASI Yearbook	<p>Earls, James. 2009. DAISE Model, <i>2009 Yearbook of Structural Integration</i>.</p> <p>French, Nicholas. 2007. On the Need for a Coherent Psychological Perspective for Structural Integration, <i>2007 Yearbook of Structural Integration</i>.</p> <p>Gauthier, Scott. 2007, Tag, You're It, <i>2007 Yearbook of Structural Integration</i>.</p>